

# SV8W User Manual



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## Safety Precautions

- Carefully read all the safety warnings and precautions in these instructions as they provide important information for the safe assembly, use and maintenance of the steam generator.
- After removing the packaging, check that the steam generator is undamaged. If in any doubt, do not use the appliance and instead contact an authorised service agent. The packaging materials must be kept out of reach of the children as they could pose a health and safety risk.
- This appliance must only be used in accordance with these instructions. It is to be used as a steam generator with steam cleaning accessories to clean flooring, walls, upholstery, tiles, windows, fabrics and bench tops. The manufacturer cannot be held liable for improper, incorrect or unreasonable use of this steam generator or its accessories. The user is solely responsible for ensuring that the item to be cleaned will not be damaged/discoloured by subjecting it to steam at high temperatures nor that the accessories will damage the item being cleaned.

### WARNING !

- There are no components serviceable by the user inside this appliance with exception to draining the boiler, all maintenance MUST be carried out by authorised personnel.
- This steam generator MUST be earthed.
- Never use extension leads without an earth or the appropriate safety marks
- Never use the appliance barefoot
- Never aim the steam at people or animals
- Never aim the steam at electrical switches, socket outlets or any electrical appliances
- Never pull the mains lead or the appliance itself to unplug from the mains supply
- Never allow the mains cord to rub against sharp edges; do not trap the cord between doors, windows or drawers
- Always check that the mains cord and plug are in good condition before use
- Protect the mains cord from heat, steam and oil
- Never allow children to operate this appliance
- Never allow inexperienced users to operate this appliance without supervision
- Never leave the steam generator unattended when switched on
- Never leave the appliance unprotected from the weather (sun, ice, rain, frost, etc)
- Never store the appliance in an area that is likely to freeze
- Never immerse in water
- Never overfill the water tank
- Never direct the steam into the steam generator or steam hose
- Never use any accessory that is damaged
- Never put the steam generator away while it is still hot, wait until it has completely cooled down
- Never steam synthetic velvet
- Only fill or top up the tank with clean tap water
- Only use the machine on a flat surface with all wheels touching the floor
- Always check in an inconspicuous area that the item to be cleaned will not be damaged or discolour
- Always keep the steam generator away from heat sources such as fires, radiators, direct sunlight, etc.
- During use the steam generator can reach very high temperatures, take care not to touch any metal or any of the steam jets from the machine, accessories or hoses.
- Always unplug at the mains;
  - Before emptying the boiler;
  - Before cleaning the appliance;
  - When interrupting its use, even for short periods.

- A hydraulically operated safety pressure relief valve is fitted inside the appliance, it MUST only be replaced by an authorised service personnel.
- The steam generator is fitted with a safety overload cut-out that MUST only be replaced with an identical component by authorised service personnel to prevent a safety hazard.
- In the event of a breakdown and/or malfunction, unplug the mains socket and do not tamper. Contact the authorised service personnel for advice or repair. Any tampering with this appliance could create a serious safety hazard.
- If the mains cord on this appliance is damaged, it MUST be replaced by authorised service personnel to prevent a safety hazard.
- Every time the steam generator heats up from cold, the air inside the appliance prevents steam from being delivered immediately. After one minute of heating up, activate the steam on the maximum setting to dispel this air.
- Electrical or electronic appliances (computers, tv, radio, lights, telephones, etc) should never be cleaned with steam as this could cause damage or create a safety hazard, even if these are not connected to the mains supply.
- Never put detergents, perfumes, any other chemical substances or debris in the water tank with the exception of products indicated by Steam Australia.
- Fill the tank with clean water, use a funnel and take care not to overfill. Fill to just below the filler cap and refit the water tank cap.

## Steam Cleaner Description

The SV8W permits cleaning and sanitising without the need to use chemicals. Steam cleaning is hygienic and helps us reduce our water and chemical consumption making us more environmentally responsible. High temperature steam removes dirt, kills bacteria and dust mites. It can be used on many different surfaces including: ceramic floor tiles, stone floors, parquet flooring, vinyl floors, carpets, rugs, wooden ceilings, wall paper, windows, mirrors, sanitary ware, taps, cooking surfaces, ovens, grills, radiators, window and door frames, furniture, fireplaces, cars, seats etc. Steam can be generated continuously by topping up the water tank.

Steam Cleaning is different to traditional cleaning as we are super heating the water to over 170°C and in most cases, we will only use the steam and the super-heated water vapour to sanitise and clean at the same time. This means we use a very small amount of water over the duration of our clean and the higher pressures reduces the amount of “elbow grease” required.

NOTE: Steam can cause damage, please read all instructions carefully and understand the safety instructions before use.

## Components

1. Transparent Cover
2. Carry Handle
3. Water Tank Cap
4. Wheels
5. Display Lights
6. Mains ON/OFF Switch
7. Steam Hose Socket



## Accessories

### Standard Accessories

1. AC8000135: Hose SVD 2.5m
2. AE0000011: Extension Tube S/V 500mm
3. AC8000047: Extension Tube S/V Short 250mm
4. AC8000034: Floor Tool S/V 300mm
5. AC8000025: Insert Dual Squeegee 300mm
6. AC8000012: Insert S/V Carpet Glider 300mm
7. AC8000026: Insert Bristled 300mm
8. AC8000027: Suction Tool S/V 150mm
9. AC8000030: Insert Bristled 150mm
10. AC8000029: Insert Window Squeegee 150mm
11. AC8000028: Insert Window Squeegee 250mm
12. AC0000009: Scraper
13. AC0010001: Brush Round Nylon 60mm
14. AC0010023: Brush Round Stainless Steel 30mm
15. AC0010025: Brush Round Stainless Steel 38mm
16. AC0010022: Brush Round Nylon 30mm
17. AC0010021: Brush Round Nylon 38mm
18. AC8000024: Nozzle Detail w/ Extension
19. AC8000023: Nozzle S/V Detail
20. AC0050002: Nozzle Vac Vertical
21. AC0050001: Nozzle Vac Horizontal
22. AC0020004: Microfibre Sockette Small
23. AI0000019: Bottle with non-spill cap 800ml
24. AC0000003: Anti-limestone Spray 50ml
25. TO3300002: Tool Boiler Drain Nut



## Optional Accessories

AC8000412 SV8D/W Trolley w/ 5L Water Bottle.....



AC8000094: Trolley SV8D/W Skywalker Infinite Grey.....



AC0010023 Brush Round Stainless Steel 30mm.....



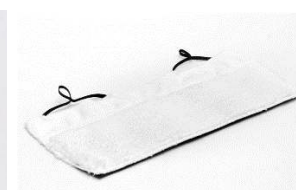
AC0010020 Brush Round Brass 30mm.....



AC8000040 Mop Head Wall 250mm +  
AC0020001 Microfibre Mop Pad Wall 250mm.....



AC8000016 Mop Head Floor 390mm +  
AC0020002 Microfibre Mop Pad Floor 390mm.....



AC8000067 Upholstery Tool.....





## Before Switching On

### Water Quality

It is important to ensure that only clean water is being used with your machine. Water should be free of any sediment, detergents, oils or other contaminants. If there is any sediment or contaminants coming from your water system filtered water should be used. Water hardness should not exceed 180 parts per million, it is recommended that you check the water quality with your supplier. If water hardness exceeds 180 parts per million the machine should be drained and serviced more frequently. Distilled water should never be used. If the water quality is poor and you have no means of filter the water, you should dilute the tap water with distilled water with a 50:50 mix.

### Filling with Water

Open the filler cap, place funnel into the tank's intake and slowly fill the water tank with clean tap water until the water level reaches the top. Filling with warm water will reduce the heating time. If the water tank overflows, use a rag to absorb the excess water sitting near the intake before replacing the filler cap. Wipe dry any spilled water around the machine as any excess water spillage around the machine can cause electrical and/or slipping hazards if not removed.

### Attaching/Removing the Hose

Open the protective flap in front of the machine. Connect the hose by the plug end of the hose into the plug opening of the machine. Make sure that the round red button on the plug end of the hose is facing up (pictured), then push the plug in until it clicks. To remove the hose press the red button and gently pull the hose plug out.



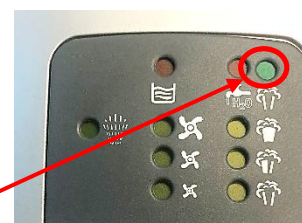
## Using Your Appliance

### Turning on the SV8W

Plug the cable into a wall outlet. Do NOT use a multi-outlet power-board and avoid using low-quality extension cables. Multi-outlet power boards typically do not have the capacity to accommodate equipment rated at high-wattage, therefore making it not suitable for use with the SV8W. If you need to use an extension cable with the SV8W, make sure that a "heavy duty" extension cable is used.

Turn the machine on using the On/Off button located on the right corner of the protective flap. The button will light up and the boiler should start heating up the water. If there is too little water in the boiler, the SV8W will start pumping water from the tank into the boiler which will make the machine vibrate for a little while. It will take approximately 6 minutes for the water to heat up to the right temperature and for the pressure to build up to the right amount.

Once the machine is ready for use, the green "Steam Ready" indicator light will turn on.



### Steam Operation

Steam levels can be selected using the red switch located on the hose handle.

Hold the red switch to toggle between 3 steam levels:

Steam Level	Display Lights
Low	



Medium	
High	

Then press the trigger to activate the steam function.



If there is no water present in the tank or the machine has used up all the water in the tank, the “Empty Tank” light will flash red and a beeping sound can be heard.

Refill the tank with water and wait until water is boiled and the green “Steam Ready” indicator light turns on. If topping up water after using the machine for a while, the “Steam Ready” indicator light will turn on almost instantly and it is ready for use.



## Vacuum Operation

The vacuum uses a tank that filters dirt using a water-filtered system. To operate the vacuum, the SV8W uses a magnetic-float sensor that senses if water is present in the vacuum tank. If there is no water, not enough water or too much water the vacuum will not turn on and the “Check Vacuum Tank” light will flash red with a beeping sound.

Remove the transparent cover. You will see the vacuum tank covered with a blue foam (Fig. 1). Remove the blue foam and you will see a rectangular hole in the middle (Fig. 2).



Fig. 1

Fig. 2

Fig. 3

Fig. 4

Press the white switch on the handle to turn the vacuum on.

The “Check Vacuum Tank” light will flash with a beeping sound. While the light are still flashing, slowly fill the rectangular hole as seen on Fig. 2 with clean water while observing the “Check Vacuum Tank” light. Once the light stops flashing, the water level in the vacuum tank should be enough for operation.



If the “Check Vacuum Tank” light still flashes, check the magnetic float in the vacuum tank by lifting the tank up using the handle. Remove the grey cover with the rectangular hole and tip off any remaining water. Remove the grey divider in the tank (Fig. 3) and you will see a white float sitting in a mould within the tank (circled in Fig. 4). Pull the float out and clean any dirt stuck to it before re-assembling all the components.

Turn the vacuum back on using the white switch on the handle, let the “Check Vacuum Tank” light flash and beep and slowly fill the vacuum tank with clean water until the light stops flashing.



Once the vacuum turns on, the vacuum levels can be toggled using the same white switch by holding on it:

Vacuum Level	Display Lights
Low	
Medium	
High	

## Water Injection Operation

The Water Injection function only works when the steam function is active.  
 Water gets injected down the steam line together with steam when trigger is active.

To activate the water injection, press the blue water injection button on the hose.  
 The water injection light will light up on the display (fig. 1).



Fig 1.

Fig 2.

Fig 3.

If there is no water present in the tank or the machine has used up all the water in the tank, the “Empty Tank” light (fig. 2) will flash red and a beeping sound can be heard.

Refill the tank with water and wait until water is boiled and the green “Steam Ready” indicator light turns on (fig. 3).  
 If topping up water after using the machine for a while, the “Steam Ready” indicator light will turn on almost instantly and it is ready for use.



Note: Using the water injection continuously will quickly drain the water tank, therefore it is advised that the water injection function is to be used only when cleaning hard to remove stained areas.

## Accessories Guide



### Floor Steam + Vacuum Tool

	 <p>AC8000034 Floor Tool S/V 300mm</p> <p>AC8000025 Insert Dual Squeegee 300mm</p> <p>AC8000012 Insert S/V Carpet Glider 300mm</p> <p>2 x AE0000011 Extension Tube S/V 500mm</p>	<p>For hard floor surfaces such as:</p> <ul style="list-style-type: none"> <li>- Tiles</li> <li>- Marble</li> <li>- Most sealed hardwood</li> <li>- Linoleum &amp; Vinyl</li> <li>- Carpets</li> <li>- Non-slip surfaces</li> </ul> <p>First, use high steam pressure to lift dirt off the floor. Then disengage the steam and turn on the vacuum to suck the floor dry.</p> <p>When using with carpets, set steam pressure to medium and vacuum level to high.</p>
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### Triangular Brush (Optional Accessory)

	 <p>AC8000061 Triangular Brush S/O Red Bristles</p> <p>AC8000041 Adapter S/V to S/O</p> <p>Microfibre Cloth</p>	<p>For cleaning skirting boards, kitchen benchtops, underneath kitchen cabinets, rangehoods, car interior and other areas.</p> <p>Use the brush and steam to remove dirt on hard surfaces only.</p> <p>If using on gentle upholstery surfaces such as leather, wrap the triangular brush with a microfibre cloth to steam clean.</p>
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## Detailing Extension

		<p>AC8000024 Nozzle Detail w/Extension</p>	<p>For cleaning and sanitizing areas such as:</p> <ul style="list-style-type: none"> <li>- Sinks</li> <li>- Toilets</li> <li>- Car interior &amp; exterior</li> <li>- Hard to reach nooks &amp; crannies</li> </ul>
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## 150mm S/V Head

		<p>AC8000027 Suction Tool SV 150mm</p>		<p>AC8000029 Insert Window Squeegee 250mm</p>		<p>AC0020004 Small Sockette 150mm</p>	<p>As window squeegee function: Attach the AC8000029 squeegee insert. Spray a stream of steam in a circular motion onto the glass surface, then use the rubber squeegee part to remove water condensation and clean the surface. Turning on the vacuum helps sucking excess water droplets while cleaning.</p> <p>If using in areas with frosty climates, warm the windows or mirrors by spraying a high stream of steam for a slightly prolonged time before cleaning.</p> <p>As flat surface cleaner: Attach small sockette. Use medium steam level and wipe across surface. Suitable for doors, kitchen benchtops and upholstery.</p>
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## S/V Detailing Nozzle + Small Nylon Brush

	 <p>AC8000023 Nozzle S/V Detail</p> <p>2 x AE0000011 Extension Tube S/V 500mm</p> <p>AC0010022 Brush Round Nylon 30mm</p> <p><i>Optional Accessories:</i></p> <p>AC0010023 Brush Round Stainless Steel 30mm</p> <p>AC0010020 Brush Round Brass 30mm</p>	<p>For detail cleaning in kitchens, bathrooms and other areas:</p> <ul style="list-style-type: none"> <li>- Tile grouts (walls and floors)</li> <li>- Drains</li> <li>- Cooktops</li> <li>- Bathtubs</li> </ul> <p>For best results, hold brush on angle to clean sides of the grout line, and then tilt in other direction to clean the other side of the grout line. Turn the water injection function on for cleaning tougher grout stains.</p> <p>Optional stainless steel and/or brass brushes can be fitted onto the detailing nozzle to scrub off certain hard-to-remove stains in nooks and crannies. Stainless steel is particularly effective on grout. Be wary that the stainless steel and brass brushes may scratch certain surfaces, leaving unwanted scratch marks. Always test areas in an inconspicuous spot before proceeding.</p>
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## Floor Mop Head + Microfibre Mop Pad (Optional Accessory)

	 <p>AC8000016 Mop Head Floor 390mm</p> <p>AC0020002 Microfibre Mop Pad Floor 390mm</p> <p>AC8000041 Adapter S/V to S/O</p> <p>2 x AE0000011 Extension Tube S/V 500mm</p>	<p>For cleaning non-carpeted hard-floor surfaces.</p> <p>Use medium steam flow and move forwards and backwards quickly over the floor surface.</p>
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### Wall Mop Head + Microfibre Mop Pad (Optional Accessory)

	 <p>AC8000040 Mop Head Wall 250mm</p>  <p>AC0020001 Microfibre Mop Pad Wall 250mm</p>  <p>AC8000041 Adapter S/V to S/O</p>  <p>2 x AE0000011 Extension Tube S/V 500mm</p>	<p>For hard wall surfaces and ceilings. Used for cleaning dirt, dust and food stains off walls. Can also be used to sanitise walls in kitchens and other areas.</p>
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### Upholstery Tool (Optional Accessory)

	 <p>AC8000067 Upholstery Tool</p>	<p>For cleaning fabric upholsteries such as sofas, office chairs, car seats and car fabric interiors. Best used with the water injection function.</p> <p>Engage the water injection function.</p> <p>Turn vacuum on to high and steam pressure to high. Press and hold the trigger to let steam and water injection out while vacuuming.</p>
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## Maintenance

### Accessory Maintenance

It is recommended that you visually inspect your accessories prior to use. It is important to ensure that your hose and accessories are all in good condition before use. You should ensure all locking clips are undamaged, the flexible hose is in good condition and all O-rings are present. O-rings can be found on some accessories, all extensions and both ends of the hose. If you notice steam leaking from some accessories, check the O-rings from the area where the hose/accessories connection leaks steam. Replace the O-rings if needed.



### Boiler maintenance

Water that goes through the boiler contains minerals that solidify to the insides of the boiler causing a limescale build-up. Whenever scaling occurs, the boiler may not heat up to the correct temperature, produce excessively wet steam or in some cases can cause damage to the machine. Preparing the water inside the water tank with the Antical-Spray included with the machine helps prevent excessive scaling of the boiler. 1 spray of the Antical-Spray into a full water tank is recommended each time when you're refilling the machine with clean water.

It is also best to drain the SV8W 's boiler every 1-3 months. This can be done in a few steps. However, you will need:

- A pan or container that can hold at least 5 litres of water
- A flathead screwdriver
- A rag
- The supplied socket wrench



Make sure the machine isn't plugged into a power source. Check that the machine isn't warm. If the machine is still warm, do NOT attempt to open the machine. Even with zero pressure the boiler may still be hot. Let the machine cool down completely.



Fig. 1



Fig. 2



Fig. 3



Fig. 4

Once the machine has completely cooled down, move the SV8W onto an elevated platform/bench that has an opening for you to reach the bottom part of the machine (Fig. 1). Underneath you will see a black plastic cover with a slit big enough for a large flat-head screwdriver to fit in (Fig. 2). Use the screwdriver to remove the cover by inserting the flat-head screwdriver into the cover's slit and turn counter-clockwise (Fig. 3). This will expose the brass boiler plug (Fig. 4). Prepare the pan or container by placing it underneath the SV8W to catch any water that will drain later. NOTE: To avoid damaging the SV8W by losing balance off the platform, hold the top handle with your free hand or strap the machine onto the platform.



Fig. 5



Fig. 6



Fig. 7

Use the supplied socket wrench and unscrew the boiler plug by turning counter-clockwise (Fig. 5). Once you have loosened the boiler plug a little, you can wrap the boiler plug with a rag and unscrew it by hand until it comes off (Fig. 6). Using a rag is optional, however wrapping the boiler plug with a rag decreases the chances of hurting yourself while increasing the grip. Water should drain out and depending on how old or how often you use the machine, there may be sediments and/or limescales that drains out with the water (Fig. 7). As water drains out, you can give the machine a little shake to remove excess sediments or limescales that may be trapped in the nooks of the boiler.

Once all the water has drained out completely, replace the brass boiler plug by tightening using the supplied socket wrench, and replace the black plastic cover.

## Servicing

It is recommended that your machine be serviced by an authorised service agent every 12 months. More frequent servicing is recommended if the machine is used frequently, particularly in areas with hard water, or if the boiler has been subjected to contaminated water.

The SV8W may present certain symptoms depending on age, water quality or rough use. Usually a visual inspection is adequate to determine and rectify any abnormal symptoms.

### 1. Steam leaking from hose plug/accessories

Check the O-rings from the area where the hose/accessories connection leaks steam. Replace the O-rings if needed. Replacement O-rings suitable for use with the machine are supplied by Steam Australia and participating authorised service agents.

### 2. Drop in steam pressure at all steam level settings

Follow the steps in “Boiler Maintenance” to drain the boiler. If problem persists, contact your local authorised service agents.

If you are unsure about any symptoms you should stop use of the steam cleaner and contact Steam Australia or your local authorised repair agent.

## Warranty

### Warranty Terms and Conditions

Steam Australia warrants that the products and services it provides are free from defective design, materials and workmanship and are fit for the purpose they are intended for a period of 12 months for machines, 24 months for boilers and 3 months for service, repair and spare parts.

**Note:** Warranty does not cover damage resulting from fair wear and tear, misuse including the use of incorrect accessories or consumables, wilful damage, use beyond specification or design, unauthorised alterations or additions. This includes addition of chemical or distilled water to the water tank, snapped accessories due to excessive force, damaged or missing power plug pins etc.

Warranty is decided by Steam Australia at its sole discretion.

### Making a Warranty Claim

If you are experiencing issues with your machine your machine must be returned to an authorised repairer or place of purchase. If you are unsure where to take your machine, please contact Steam Australia for assistance.